



This Agreement applies to all rental items supplied by Brides First Forever, unless otherwise specified.

CONTRACT

The terms on this page are specific to the rental of any item from Brides First Forever.

PAYMENT

By entering this agreement, you authorise Brides First Forever to charge the selected payment method according to the terms outlined in this agreement. You certify that you are authorised to use this credit card/account and you agree not to dispute the payment with your provider if Brides First Forever fulfils its responsibilities in providing the rental item(s).

You also authorise Brides First Forever to charge the supplied payment method for any additional fees as outlined in this agreement (such as damages or late return fees). If a charge against the supplied payment method cannot be made, we will provide you with an invoice for the fees which you agree to pay within 5 working days.

Brides First Forever reserves the right to take all steps necessary to recoup any amounts owing as per this agreement, including the use of debt collection agencies and taking legal action. This may increase the amount owed by the customer, to cover the costs of these services.

RENTAL BOND

A Rental Bond will apply to any rental from Brides First Forever. The Rental Bond will be refunded upon the return of the item rented from Brides First Forever on or before the agreed date. The amount of the refund will be reduced by any fees or charges set out in this Rental Agreement.

IDENTIFICATION

In all cases, you may be asked for a passport, driver's license or other forms of identification. If this isn't provided, Brides First Forever reserves the right to refuse the booking.

TITLE TO RENTAL ITEMS

At all times, the rental items are and remain the property of Brides First Forever.

BOOKING PERIOD

The rental period you have selected for your rental is 'inclusive'. For example, a 4-day rental period can mean that your item will be collected on a Friday and you will deliver back on a Monday. In this example, both the Friday and the Monday are included in the 4-day period.

CLEANING

We know small accidents happen, and we dry clean all garments when they are returned after your rental. There will be a fee of \$125.00 for the dry clean of the rented garment, provided stains can be removed.

You agree that under no circumstances will you attempt to clean the rental item(s) yourself or have them cleaned by anyone else.

If you attempt to clean a garment and cause damage, or cause a stain to be permanent, Brides First Forever retain the right to withhold partial or full amount of your Rental Bond.

Use of fake tan is at your discretion. If it causes permanent staining that won't come out when dry-cleaned, the damage policy below will apply.

DAMAGE OR LOSS

If damage (stains, rips, etc) is observed when your garment is returned, the cost to repair any damage will be taken from your rental bond.

If you damage a rental item, do not attempt to repair it. If it can be easily repaired (e.g. sewing on a button, re-stitching) it will be taken care of with minimal cost to you.

You agree that under no circumstances will you attempt to clean the rental item(s) yourself or have them cleaned by anyone else. Do not cut, alter or hem tape any item supplied by Brides First Forever.

No damage insurance is included in the rental fee.

If an item is damaged and is not covered by minor repairs as mentioned above, you will be liable for the cost of restoring or replacing the garment. In the case the garment cannot be restored to a suitable condition, the fee charged may be up to, but not more than the Rental Bond.

If you've lost or not returned an item, you will be liable for 100% of the Rental Bond.

By accepting this agreement, you give permission for Brides First Forever to retain a partial or full amount of your Rental Bond.

LATE RETURN

The fee charged for each day late will be your rental price divided by the number of days you've rented for, up to the value of your Rental Bond. For example, if you selected a 4-day hire and the rental fee was \$300.00, late fees would be charged at \$75.00 for each day late.

LIMITATION OF LIABILITY

By accepting the rental agreement, you agree that Brides First Forever will not be liable for any loss, damage, costs or expenses of an indirect or consequential nature incurred or suffered by you as a result of:

- Cancellation of a rental booking
- Late return of a rental item

This includes but is not limited to economic loss, loss of goodwill, emotional suffering, loss of opportunity or other loss of turnover, profits or business.

Brides First Forever's liability will be limited to any amount paid by the customer to Brides First Forever.

Signed

Signed

Date

Date

Brides First Forever

Name

ABN 83 155 968 522

ID